

## **RM 2125 Troubleshooting Guide**

## Problems, possible causes and corrective action

Problem	Cause	Corrective Action
1) Thick and Thin Sections. a) Partial Sections b) Shorter Sections in ribbon c) Section thickness varies from one section to another d) Skipping sections e) Varied thickness in one individual section	I) The clearance angle is too small.	a) Systematically try several clearance angle adjustments until the optimum angle is found.
	II) Insufficient clamping of specimen Orientation head Cassette clamp	b) Check if all levers are locked and screws are tightened on the specimen. Retighten the levers and screws, if necessary. c) If the clamp lever can be tightened at more than a 60 degree turn, adjustment is needed. d) Open up a service call for the adjustment of the specimen head clamp lever. e) Check 4 screws that hold orientation head to the advance arm. f) On the cassette clamp, check the 4 screws that hold cassette clamp to the orientation head.

in holder. If movement exists, it may caused by:  "Weak/Broken Springs - Wax buildup - Lack of grease A service call is recommended to rep springs, and properly grease. If it is vibuild up, do clean with a sparing amo of Xylene or chemicals to remove paraffin.  III) Locking levers are not well lubricated or cleaned, causing them not to be completely fastened or stuck in a non-locked position.  IV) Leaf spring worn.  IV) Leaf spring worn.  IV) Leaf spring worn.  IV) Dull knife/blade.  V) Dull knife/blade.  V) Dull knife/blade.  V) Dull knife/blade.  I) Try to rotate the object head clock and counter clockwise. If there is plate the system, open up a service call for internal adjustments of the specimen advance system.  I) Try to rotate the object head clock and counter clockwise. If there is plate the system, open up a service call for internal adjustments of the specimen advance system.  I) Dull knife/blade.  2) Compressed sections. The sections are extremely compressed, II) Dull knife/blade.  III) Locking levers are not well build up, do clean with a sparing amo of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene or chemicals to remove paraffin.  h) Remove all locking levers, clean of Xylene provides and or the provided Leica lubricant paraffin.  h) Remove all locking locking in the paraffin.  h) Remove all locking locking in the paraffin.  h) R	Problem	Cause	Corrective Action
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v) Dull knife/blade.		IV) Leaf spring worn.	Call your nearest Leica Microsystems
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sections are extremely compressed, or use a new knife/blade.		T	I) Try to rotate the object head clockwise and counter clockwise. If there is play in the system, open up a service call for the internal adjustments of the specimen advance system.
a) Compressed b) Wrinkled c) Jammed	sections are extremely compressed, wrinkled or jammed together. a) Compressed b) Wrinkled	I) Dull knife/blade.	a) Use a different part of the cutting edge or use a new knife/blade.

Problem	Cause	Corrective Action
	II) Excess of oil on blade	b) Remove oil with paper towel or Q-tip.
		Be aware of sharp blade edge.
	III) Blade/knife is gummed up with paraffin	c) Clean knife with a swab moistened with Xylene. Stroke the swap in an upward motion away from the blade edge, not down on the blade edge.
	IV) Specimen too warm.	d) Pre-cool the specimen on a cold plate.
		e) Cool the specimen in iced water or with an ice-cube.
		f) Use freeze spray or ice cube immediately before sectioning.
	V) Clearance angle too big.	g) Clearance angle adjustment; systematically decrease the clearance angle until the optimum adjustment is obtained. h) Check leaf spring screw for washers and tightness.
	VI) Leaf spring worn	i) Replace leaf spring. Call your nearest Leica Microsystems dealer for order information.
		j) If the new leaf spring does not solve the problem, then replace the locking lever. A Service call is required for this.
		k) Check angle of pressure plate facet to see if correct. Refer to User Manual.

Problem	Cause	Corrective Action
	VI) Paraffin buildup on the back of the pressure plate.	k) Clean knife with a swab moistened with Xylene. Stroke the swap in an upward motion away from the blade edge, not down on the blade edge.
	VII) Knife blade not parallel with pressure plate.	I) Adjust Pressure Plate with set screws at bottom of knife holder (turn counter clockwise or clockwise) until blade is parallel with the top of the pressure plate.
	Pressure Plate	Blade Pressure Plate
	Blade Edge  Pressure Plate  Base line of blade	m) When the blade is parallel with the pressure plate, the base line of the blade should line up with the top of the pressure plate after being clamped.
	VIII) Sectioning speed too high.	n) Rotate the hand wheel at a slower speed. *NOTE) If hand wheel is too loose and slowing sectioning speed is not possible, open service call for replacement of tensioning washers and make proper adjustments to hand wheel torques.
3) Chatter a) Venetian Blind effect b) Washboard c) Undulations	Sectioning speed too high.	a) Rotate the hand wheel at a slower speed.
	II) Clearance angle too big.  0— 5	b) Clearance angle adjustment; systematically decrease the clearance angle until the optimum adjustment is obtained.

Problem	Possible Cause	Corrective Action
	III) Damage to pressure plate exists: Bent Nicked	c) Replace pressure plate. Call your nearest Leica Microsystems dealer for order information.
	IV) Insufficient clamping of specimen and/or knife.	d) Check if all levers are locked and screws are tightened on the specimen knife holder systems. Retighten the levers and screws if necessary.
	V) Incompatible blades. Blade is possibly too thin causing flex if the specimen is too hard.	e) Try using different brand and grade blades.
	VI) High-profile knife may be too thick.	f) Try using a different brand of blades.
	VII) Wax build-up on the back of the front pressure plate.	g) Clean back of pressure plate.
	VIII) Application	h) Infiltration Dehydration Decalcification Paraffin is too old Paraffin Impurities
	IX) Tabletop stability.	I) Move the microtome or table to a more stable location, or replace table if table is flimsy
	X) Vibration in specimen advance system.	j) Check if orientation has been changed or disassembled incorrectly. Re-install all parts if necessary.
4) Scratches or splits in sections	l) Knife: Defect in knife edge Hard specimen in block Paraffin on front or back of knife	a) Move to a new area of the knife and observe if scratches move with it. If so, replace knife or have knife sharpened.
	edge	b) Notify supervisor about hard specimen in block and how to proceed from there.

Problem	Possible Cause	Corrective Action
		c) Clean knife with a swab moistened
		with Xylene. Stroke the swap in an
		upward motion away from the blade
		edge, not down on the blade edge.
		d) Try to move blade or replace.
		TIP) Use a wooden stick and run it across the blade once and check again.
		e) Clean pressure plate with a swab moistened in Xylene.
	II) Blades:	a) Move to a new area of the knife and
	Defect in knife edge	observe if scratches move with it. If so,
	Hard specimen in block	replace knife or have knife sharpened.
	Paraffin on front or back of knife	
	edge	
	Coating deterioration on blade	
	edge	
	- Land	b) Notify supervisor about hard specimen
		in block and how to proceed from there.
		c) Clean knife with a swab moistened
		with Xylene. Stroke the swap in an
		upward motion away from the blade
		edge, not down on the blade edge.
		d) Try to move blade or replace.
		e) Remove paraffin from front or back of
		the pressure plate.
		f) Clean pressure plate with a swab
		moistened in Xylene.

Instrument errors, possible causes and corrective action		
Problem	Possible Cause	Corrective Action
4) No specimen advance and consequently no section produced.	I) Specimen reached the front feed limit.	a) Turn the coarse feed wheel in the appropriate direction to move the specimen towards the rear limit.
	II) User may accidentally be holding coarse feed wheel while sectioning.	
	III) The coarse feed wheel cannot rotate freely.	b) Remove any obstruction.
	IV) Internal mechanism (gear) may be defective.	c) Open service call for replacement of course advance mechanism.
5) Drifting of hand wheel.	I) Hand wheel is not balanced properly. Handwheel should remain at 12 o'clock when positioned at that location. No drifting should occur.	a) Adjustment of hand wheel position and/or collar sleeve position. Service call is needed.
6) Specimen is picked up in the return stroke of the specimen arm.	I) Static electricity charge may be built up on the knife holder or specimen head.	a) Adjust temperature or humidity level in the room.
		<ul><li>b) Use an ionizer to neutralize the static charge.</li><li>c) Clean components of the microtome with alcohol.</li></ul>
7) Sections sticking to pressure plate.	I) Too much paraffin.	a) Clean knife with a swab moistened with Xylene. Stroke the swap in an upward motion away from the blade edge, not down on the blade edge.
	II) Dirty pressure plate.	b) Clean plate with a swab moistened with Xylene.

Problem	Possible Cause	Corrective Action
	III) Static	c) Spray static solution Increase humidity Ground the instrument
	IV) Too much Xylene on pressure plate.	d) Remove Xylene with alcohol.
8) Unable to retract specimen NOTE) This is only on the RM 2125 RT model.	I) Retraction mechanism on specimen advance system is defective.	a) Open a service call.
9) Microtome makes "clunking noise" when sectioning.	I) Linear bearings in cage are at their lower limits.	a) Linear bearings need to be cleaned and possibly re-greased.
	II) Alignment of cage is incorrect.	b) Open a service call.